

Complaint Data

Data for the month ending: December 2023

Sr. No	Received from	Pending at the end of last month	Received	Resolved *	Total Pending #	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)						
3	Other Sources (if any)				NIL		
	Grand Total						

Note: ^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of Monthly Disposals of Complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#		
1	April, 2023	NIL					
2	May, 2023	NIL					
3	June, 2023	NIL					
4	July, 2023	NIL					
5	August, 2023	NIL					
6	September, 2023	NIL					
7	October, 2023	NIL					
8	November, 2023	NIL					
9	December, 2023	NIL					
10	January, 2024	Not Applicable					
11	February, 2024	Not Applicable					
12	March, 2024	Not Applicable					
	Grand Total	NIL					

Note: * Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.



Trend of Annual Disposals of Complaints

Sr. No.	Financial Year	Carried forward from previous month	Received	Resolved*	Pending#	
1	2018-19					
2	2019-20					
3	2020-21		NIL			
4	2021-22	NIL				
5	2022-23					
6	2023-24					
	Grand Total		NIL			

Note: * Inclusive of complaints of previous months resolved in the current year.

Inclusive of complaints pending as on the last day of the year.